



COUNTY OF YORK, VIRGINIA

"Where Independence Was Won"
OFFICE OF THE TREASURER

CANDICE D KELLEY
Treasurer
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If you are having delivery issues with the United States Postal Service (USPS), we ask you report this directly to the Post Office that services your area. The Code of Virginia requires tax bills be mailed. The tax bills are mailed from a printing facility and once the tax bills have been delivered to the USPS office for entry into the delivery system, it is the responsibility of the USPS to deliver the mail.

If the mail cannot be delivered for any reason and because it is marked "Return to Sender", the United States Postal Service should only return the mail directly to the Treasurer's Office. The mail should not be forwarded to a new address but the new address should be provided on the returned envelope on a yellow sticker. This new address is then sent to the office of record, the Commissioner of the Revenue's Office, and the bill is mailed in a new envelope to the newly provided address.

There is a mail preview service available with the United States Postal Service called **Informed Delivery® by USPS®**. It allows you to "Digitally preview your mail and manage your packages scheduled to arrive soon! Informed Delivery allows you to view greyscale images of the exterior, address side of letter-sized mail pieces and track packages in one convenient location. Images are only provided for letter-sized mail pieces that are processed through USPS' automated equipment."

<https://informeddelivery.usps.com/box/pages/intro/start.action>

In addition, if you wish to speak to the Federal Representatives that have oversight of the United States Postal Service, please visit:

<https://www.yorkcounty.gov/305/Federal-Representatives>

You may also sign up for email alerts to receive notification when semi-annual tax bills are mailed and available online as well as a notification just before the deadline. Please visit:

<https://www.yorkcounty.gov/list.aspx>

Choose to receive notifications for the Treasurer's Office.