

YORK- POQUOSON SOCIAL SERVICES



FY 2022 ANNUAL REPORT



Our Mission

ASSIST IN THE BASIC NEEDS OF OUR CITIZENS

PROMOTE SELF-SUFFICIENCY

PROTECT VULNERABLE CHILDREN AND ADULTS



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When we help ourselves, we find moments of happiness.
When we help others, we find lasting fulfillment.”

- Simon Sinek



LEADERSHIP TEAM

Margaret Mack-Yaroch, Director

Jennifer Bolden

Assistant Director – Services

Ronnette Arthur

Child Welfare Supervisor

Burnette Hendricks

Assistant Director – Benefits

Lauren Meadows

Child Welfare Supervisor

Tedra Collins

Administrative Services Manager

Brooke Wright

Benefits Program Supervisor

Tom Little

Administrative Analyst

Eunice Jordan

Benefits Program Supervisor

Amy Etheridge

Training Specialist

Derrick Simmons

Benefit Program Supervisor

Stephanie Edwards

Adult Services Supervisor

Marcus Anthony

Self-Sufficiency Supervisor

YORK COUNTY-CITY OF POQUOSON SOCIAL SERVICES ADVISORY BOARD ANNUAL REPORT 2022

Virginia Code Section 63.2-305, Section B, lists the powers and duties of local government Social Services Advisory Boards. These duties include:

1. To interest itself in all matters pertaining to the public assistance and social services needed by people of the political subdivision or subdivisions served by the local department;
2. To monitor the formulation and implementation of public assistance and social services programs by the local department;
3. To meet with the local government official who constitutes the local board at least/four times a year for the purpose of making recommendations on policy matters concerning the local department;
4. To make an annual report to the governing body or bodies, concurrent with the budget presentation of the local department, concerning the administration of the public assistance and social services programs; and
5. To submit to the governing body or bodies, from time to time, other reports that the advisory board deems appropriate.

The following report is provided pursuant to Section 4, as noted above, regarding annual reports.

York County

Michael Chandler

Member

James Tucker

Vice Chair

Lourdes Guidicelli-Gadea

Member

Carolyn Griffith

Member

Brian Fuller

Member

Poquoson

Roy Staton

Chair

Mary Ann Meyer

Member



**COUNTY OF YORK-CITY OF POQUOSON
DEPARTMENT OF SOCIAL SERVICES**

301 GOODWIN NECK ROAD
YORKTOWN, VIRGINIA 23692
(757) 890-3787
FAX (757) 890-3934



As the Advisory Board, we encourage a Social Services department that is focused, organized and resourced to provide a wide of range of services and resources that promote people's economic, health and social resilience.

Observations and Priorities:

We expect the York County-Poquoson Social Services Department ("the agency") to meet or exceed **service and program performance standards** established by the Commonwealth of Virginia. We note that York-Poquoson Social Services has consistently been in the top-tiers of Virginia local governments meeting and, or, exceeding the State's performance standards. We note that some of the data measures used in these standards can result in variable indications of performance for medium-to smaller agencies like York-Poquoson. However, we anticipate a continued positive performance record.

As state and local government Social Service agencies embrace new informational technologies for citizen communications, registrations and administrative tasks, we encourage a sustained effort to ensure our agency clients and customers have **an effective infrastructure and equitable access and training opportunities** to utilize these technologies.

On-going human resource activities to assure **having the numbers and kinds of staff that will perform** in a highly **competent and empathetic manner**. The Advisory Board encourages continued effort to assure York-Poquoson Social Services is viewed by existing staff and potential employees as a preferred "employer of choice". We encourage that every agency employee have access to, and allotted time for, personal **professional development and certifications** appropriate to enhancing their job capabilities and performance, as well as the agency's overall effectiveness and efficiency.

Local governments are the front-line in addressing the needs of our disadvantaged citizens. We note that one of the York County public documents acknowledge *"that the quality of life in a community cannot be measured by statistics. It can only be expressed in terms of the collective experiences enjoyed by the residents..."* Similarly, a public City of Poquoson document calls for "collaborative efforts of this community and its leaders to build 'a livable and sustainable community' ". This Advisory Board applauds those visionary statements, but also encourages that the application of these statements recognize that "community" also includes citizens who are economically and socially disadvantaged. As federal and state programs evolve, we encourage our local governments to commit to resourcing local county and city programs that will **negate or minimize economic and transportation barriers to needed medical care, healthful nutrition, and the mitigation of human-to-human physical and emotional abuse**.

Roy Staton, Chair

James Tucker, Vice Chair

Michael Chandler, Member

Brian Fuller, Member

Lourdes Guidicelli-Gadea, Member

Carolyn Griffith, Member

Mary Ann Meyer, Member

ABOUT US

“Learn to light a candle in the darkest moments of someone’s life.

Be the light that helps others see; it is what gives life its deepest significance.”

– Roy T. Bennett

MISSION STATEMENT

We believe that our mission is to **assist** in the basic needs of our citizens, **promote** self- sufficiency, and **protect** vulnerable children and adults.

OUR VALUES

CUSTOMER SERVICE

- Thoughtful & Creative
- Courteous & Committed
- Understanding & Empathetic

TEAM WORK

- Inspirational & Collaborative
- Goal Oriented & High Achiever
- Involved & Entrusted

COMMUNICATION

- Intelligent
- Courteous & Helpful
- Honest & Kindly Expressive

ATTITUDE

- Optimistic & Positive
- Encouraging & Supportive
- Intuitive & Respectful

DEPENDABILITY

- Prepared & Involved
- Motivated & Responsible
- Engaged & Consistent

SUMMARY OF IMPACT

In Fiscal Year 2022, as a function of administering **17 different programs**, **13,596 individuals** received direct support from YPDSS across the County of York and the City of Poquoson.

258

INDIVIDUALS ASSISTED THROUGH OUR EMPLOYMENT SERVICES AND CHILD CARE PROGRAMS.



1073

CHILD PROTECTIVE AND ADULT PROTECTIVE SERVICES CALLS ANSWERED AND MANAGED BY OUR SERVICES STAFF

4116

REQUESTS FOR ASSISTANCE RECEIVED AND PROCESSED FOR BENEFITS

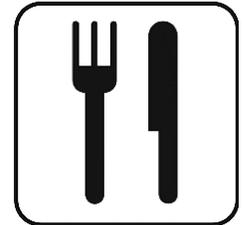
617

INDIVIDUALS ASSISTED THROUGH OUR SERVICE INTAKE PROGRAM

ESAP

ELDERLY SIMPLIFIED APPLICATION PROGRAM

The Elderly Simplified Application Program (ESAP) is part of the Supplemental Nutrition Assistance Program (SNAP). SNAP, and now ESAP, help families buy food. The program was launched in Virginia on **March 1, 2022**.



ESAP focuses on persons who are **60 years of age or older**.

Benefits of ESAP >

- There is a 3-year eligibility period. Rather than the usual 12-month certification, ESAP households will have a 36-month certification. ESAP households will not be subject to interim reporting.
- There is a simplified application involving fewer questions.
- The process has been simplified – as local department of social services workers will use the pertinent information available to them. Participants will verify any unclear or questionable information.

ESAP Requirements >

- All household members must be 60 years of age or older.
- If the benefited individual lives with others who are not applying with them - they are required to buy and eat food separately from everyone else.
- No household member may be working.

All program participants must report if they get a job, if anyone moves in or out of the household unit, or if they receive gambling or lottery winnings of \$3,750 or more. These situations may impact eligibility.

148 HOUSEHOLDS

BEGAN PARTICIPATING IN THIS PROGRAM AS OF APRIL 2022

CHILDREN AND FAMILY SERVICES

Child Protective Services

The goal of Child Protective Services (CPS) is to identify, assess and provide services to children and families in an effort to protect children, preserve families, whenever possible, and prevent further maltreatment. We are responsible for receiving reports of abuse and neglect; conducting investigations to determine the validity of the CPS reports; and providing services that enhance child safety and prevent further abuse and neglect to families and children.

In Fiscal Year 2022, our agency received a total of **771 CPS reports**. Out of those, **64** became CPS investigations and **198** became Family Assessments.

Adoption

In the quest for permanency, there are circumstances where the safety risks that brought the child(ren) into foster care are not able to be appropriately resolved. In order to reduce the risk of future harm to the child(ren), they may not be returned to their birth parents. At times, the permanency planning must shift towards a new goal – to find an appropriate, permanent adoption placement for the impacted child(ren).

Agency placements occur when the child is in the custody of local department of social services (LDSS) or licensed child-placing agency. In this situation, all parental rights are terminated, custody with authority to place for adoption is granted to the agency, and the agency consents to the child's adoption.

Prevention

Prevention Services is designed as a pro-active measure to help keep families together through early intervention. The goal of Prevention Services is to strengthen families by ensuring the safety, permanency, and well-being of its children. These services are designed to prevent the occurrence or re-occurrence of child abuse/neglect from any caretaker, and also prevent out of home care. We apply strength-based family engagement approaches which empower family members and increase their opportunity to be self-sufficient. The client is offered training and education in the areas of child development, behavior management, stress management, attachment, and nurturing.

In Fiscal Year 2022, our agency had **133** prevention cases; **113** from York County and **20** from the City of Poquoson.

Foster Care

Foster care is intended to be a temporary solution for children who have been removed from their birth family homes for reasons of neglect, abuse, abandonment, or other issues endangering their health and/or safety.

Every effort is made to help the child remain with his or her family, however, when a child comes into foster care they are most often placed in a foster home. The goal is then to assess individual needs and create a service delivery plan that meets those needs.

Our certified foster parents are properly equipped to provide the care and nurturing that each child deserves.

We had a total of **22 children in Foster Care** with our agency during the fiscal year; **4** are enrolled in the Fostering Futures Program.

FOSTERING FUTURES PROGRAM

During fiscal year 2022, in response to the COVID-19 pandemic, Chafee funds extended COVID support and funding for older youth in, and those formerly in, foster care. The Chafee Foster Care Program provided LDSS with additional funding we were able to share and distribute to help support the youth we serve with their transportation costs.

York-Poquoson Social Services applied for - and was awarded - additional Transportation Assistance Program funds. These funds made it possible for the agency to provide one Fostering Futures youth with \$2000.00, which enabled the youth to pay his auto insurance policy premiums for an entire year. Another Fostering Futures youth was awarded \$4000.00. With these additional funds, the youth purchased an automobile, which made it possible for him to participate in a summer internship in Kentucky.

Fostering Futures is a foster care program available to youth in foster care after age 18. This voluntary program enables LDSS' to provide financial assistance, support and services until 21 years of age – to help our clients successfully transition to independence.



ADULT SERVICES

Adult Protective Services

Adult Protective Services (APS) receives and investigates reports of abuse, neglect, and exploitation of adults 60 years of age or older and incapacitated adults age 18 or older. If protective services are needed and accepted by the individual, an APS worker can arrange for a wide variety of health, housing, social and legal services to stop the mistreatment or prevent further mistreatment.

Services offered may include home-based care, transportation, adult day services, adult foster care, nutrition services and legal intervention in order to protect the adult. Services may also be arranged for individuals in emergency situations who lack the capacity to consent to services.

In Fiscal Year 2022, our agency responded to a total of **302** APS calls. Out of those, **212** became APS investigations.

Adult Services & Ongoing Needs

The Adult Services Program assists older and incapacitated adults who have impairments and require services and support to enhance self-sufficiency and improve their quality of life.

Services offered may include home based care, transportation, adult day services, adult foster care, nutrition services and also legal intervention, if deemed necessary.

The agency had a total of **283** adults receiving services and care during Fiscal Year 2022; **256** in York County and **27** in Poquoson.

The agency is also mandated to monitor adult guardianship cases and had **158** cases this past fiscal year.

ADULT FOSTER CARE

Adult Foster Care is an alternative to assisted living facility placement.

Adult Foster Care is similar to a youth foster care program – the older adult or an adult with a disability is placed in a foster home that has been pre-approved by York-Poquoson Social Services. This program provides room, board, supervision and special services to those citizens who meet the criteria for Adult Foster Care.

Criteria for adult foster care include: income eligibility, need for assistance with activities of daily living such as bathing and dressing, or the inability to live independently. The care providers undergo a stringent background check and interview process. Our current York-Poquoson Social Service clients may be considered for our adult foster home placement.



PENINSULA ELDER ABUSE FORENSIC CENTER

The PEAF (Peninsula Elder Abuse Forensic Center) is a specialized multi-disciplinary team on the Peninsula that includes a physician, Adult Protective Services staff, Law enforcement officials, Commonwealth Attorneys, mental health professionals, psychologist(s), Victim Witness Protection staff, and other agencies in the elder abuse field. The Center serves each locality on the Peninsula - Newport News, Hampton, York-Poquoson, Williamsburg, James City County, Gloucester and Isle of Wight. The mission of the center is to discuss complex cases of physical abuse, sexual abuse, neglect, and self-neglect and work as a collaborative team to plan and execute concrete action steps in order to alleviate the abuse or neglect.

The PEAF was awarded a three year grant in the amount of \$299,000 from the Department of Justice, Office of Victims of Crime, to provide trauma informed services to older adult victims of financial exploitation. Services utilized include analysis of bank records by the forensic accountant, counseling services to victims of financial exploitation, psychological assessments and referral to a civil attorney for legal services.



FY 2022 UPDATE

As of 07/31/2022 – The PEAF has heard 15 cases > 4 physical abuse, 2 self-neglect and 9 financial exploitation cases.

Of the 9 financial exploitation cases, 5 were referred to services offered through the Department of Justice grant.

EMPLOYMENT SERVICES AND FINANCIAL ASSISTANCE

Child Care Assistance

The Child Care Subsidy Program is designed to provide financial assistance to those families who meet the eligibility requirements. This assistance helps to offset the cost of child care so that a parent may attend education or training programs. These services are child-centered and family focused.

The program is designed to help move a family towards becoming economically self-sufficient, while also providing quality child care for the children who are impacted in our community.

176 Child Care Clients

York County: 157

Poquoson: 19

V.I.E.W

The Virginia Initiative for Education and Work (VIEW) is a program of employment, education, and training opportunities to assist individuals in attaining the goal of self-sufficiency. VIEW participants are allotted two year periods to work towards self-sufficiency. Supportive services such as assistance with education and work related expenses, transportation assistance, limited emergency financial assistance and more are available during these two year participation periods based on compliance. Transitional services are also available for one year after TANF benefits have ended.

82 VIEW Program Enrollees:

York County: 77

Poquoson: 5

S.N.A.P

The Supplemental Nutrition Assistance Program (SNAP) provides nutrition benefits to supplement the current food budget for low income families in our community. They may purchase groceries and may also choose to buy seeds or plants. The goal is to help with the purchase of healthy foods and a move toward self-sufficiency. The ultimate goal is to reduce hunger and to increase food security and purchasing power. The SNAP program also helps members of the community by providing food during a declared disaster. SNAP benefits are issued electronically to eligible households.

5,169 SNAP Recipients

York County: 4,547

Poquoson: 630

T.A.N.F

The Temporary Assistance to Needy Families (TANF) program provides temporary financial assistance and employment related services to enable families with children to become self-supporting.

This program promotes economic independence as it is offered in conjunction with participation in the VIEW (Virginia Initiative for Education and Work) program. The amount of the TANF benefit is based on the size of the family. A family may still be eligible to receive TANF benefits, while receiving money from other sources.

331 TANF Recipients

York County: 317

Poquoson: 14

EMPLOYMENT SERVICES AND FINANCIAL ASSISTANCE

Energy Assistance

The Energy Assistance Program consists of three components: fuel assistance, crisis assistance and cooling assistance. The cooling assistance helps to offset cooling costs from mid-June to mid-August and fuel assistance helps with heating costs beginning in mid-October through the middle of December.

If an individual needs assistance with crisis heating, funding is available beginning in November and running until the middle of March. To be eligible, households must have a heating or cooling expense and gross monthly income may not exceed 150 percent of the federal poverty level.

696 Households Applied to Receive Assistance

York County: 449 Qualified and Received Assistance

Poquoson 57 Qualified and Received Assistance

Medical Assistance

The Commonwealth of Virginia offers these medical assistance programs – Medicaid, FAMIS (Family Access to Medical Insurance Security) and FAMIS Plus (Medicaid for children). The programs provide medical and health related services to eligible low income individuals and families. To be covered by Medicaid, a person must belong to one of the groups of people that Medicaid covers and have income and resources within the limits that have been adopted by the state. FAMIS is Virginia's health insurance program for children and pregnant women and FAMIS provides assistance to eligible families who do not meet the income limits for Medicaid.

11,378 Clients Receiving Assistance

York County: 9,783

Poquoson: 1,627

2022 ENERGY ASSISTANCE SNAPSHOT

\$300,246

Total amount of benefits paid to area individuals and families.

Fuel Assistance

York	\$ 150,826
Poquoson	\$ 23,317

TOTAL	\$ 175,143
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Cooling Assistance

York	\$ 60,457
Poquoson	\$ 6,666

TOTAL	\$ 67,123
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Crisis Assistance

York	\$ 50,320
Poquoson	\$ 7,661

TOTAL	\$ 57,981
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RESOURCE AND ASSISTANCE PROGRAMS

Service Intake

The Service Intake team helps our citizens by providing referral services and advocacy for individuals with limited resources or those in crisis. The Services Intake team makes referrals to appropriate in-house units, as well as to other community agencies as needed for services. The unit maintains an in-house food pantry with non-perishable food items for clients with emergency food needs. The unit also teams with other agencies to support community needs – such as preventing homelessness in the community.

617 Cases

York County: 560

Poquoson: 57

Auxiliary Grants

Auxiliary Grants are income supplements for individuals who receive Supplemental Security Income (SSI) and certain other aged, blind, or disabled individuals who reside in a licensed assisted living facility (ALF) or an approved adult foster care (AFC) home.

The program is 80% state funded and 20 % locally funded and is administered by the Department for Aging and Rehabilitative Services.

A payment is issued on a monthly basis to those who qualify.

18 Total Clients

Fraud

The Fraud Management Program is responsible for ensuring program integrity in all Virginia Department of Social Services programs.

The purpose of the YPDSS Fraud Team is to prevent, identify, and reduce public assistance fraud, waste and abuse by ensuring benefits and services are received by eligible individuals. They also work diligently to ensure the correct amount of benefit payments are disbursed.

Intentional program violations are reviewed with the Commonwealth's Attorney.

66 Referrals Received

York County: 56

Poquoson: 10

Resource Development Program

This program develops partnership with individuals, communities, civic groups and businesses. These partnerships provide the means to meet the needs of citizens through in-kind and monetary donations and services.

Resource Development Program annual donations >

\$38,367

Resource Development Program annual volunteer time >

\$16,566

If you would like to make a donation, or volunteer, please contact our Self-Sufficiency Supervisor at 757.890.3787.

SUPPORTING OUR COMMUNITY



YPDSS employees donated 1200 bottles of water to support the **Four Oaks Day Services and Learning Center's** effort to help the local homeless.



YPDSS Child Services employees were onsite to help out during the week-long **Safety Town**. Safety Town is a government and community partnership designed to teach children going into kindergarten various aspects of life safety.

Children's Services Act

The Children's Services Act (CSA) establishes a single state pool of funds to support services for at-risk or distressed youth and their families. The mission of the CSA is to create a collaborative system of services and funding that is child centered, family-focused and community-based in order to effectively address the strengths and the needs of the at-risk youth and their families in the County of York and the City of Poquoson.

Children Served: 58

York County: 51

Poquoson: 7



SCHOOL AND COMMUNITY COLLABORATION

The Children's Services Act (CSA) was designed to establish a multidisciplinary approach to providing and funding services to meet youth and families' needs. The CSA is funded with a single state pool of funds and those state funds, combined with local community funds, are managed by local interagency teams who plan and oversee services to youth. Those teams include the Community Policy and Management Team (CPMT) and Family Assessment and Planning Team (FAPT) who partner with the family to help address their concerns and access services. Both teams are made up of representatives from the York-Poquoson Department of Social Services, Colonial Behavioral Health, York County Public Schools, 9th District Court Services Unit and Peninsula Health District. There is also a parent representative that is required by code and the parent(s) voice is acknowledged at all levels.

During the unprecedented pandemic, local CSA teams - including members of CPMTs and FAPTs, CSA Coordinators, Community Partners and Service Providers rallied together to ensure continuity of operations and provision of vital services to the children and families they serve. Faced with challenges such as lack of Internet access, serious child safety and well-being concerns, coordination of services while children are not attending school, and working to overcome obstacles to secure Foster Care placements for children who've tested positive or been exposed to COVID-19. CSA also funds those IEP school cases that need an alternative school placement due to inability to remain in the home school setting due to level of special needs. The local teams have all worked tirelessly with the schools and supportive service providers in the community to keep families healthy and safe and ensure continuity of care.



Broad Based Categorical Eligibility (BBCE) ^{new policy}**

Broad Based Categorical Eligibility (BBCE) policy allows most eligible SNAP households who receive a non-cash TANF funded service to be categorically eligible for benefits. Effective July 1, 2021, households are being screened using the BBCE eligibility rules. Virginia expanded SNAP eligibility by adopting a provision known as BBCE, which increased the gross income test and eliminated the resource test. With this expansion, it is estimated that over 25,000 households in Virginia are newly eligible for SNAP.

Households that are not eligible for the program may apply for and receive SNAP under regular program rules. Under regular program rules, SNAP households with elderly or disabled members do not need to meet the gross income limit, but must meet the net income limit.

To meet the BBCE rules, the household's gross monthly income must be below 200% of the federal poverty level (FPL) and no resource or net income test is applied.

Percentage of Increase since BBCE was implemented in July 2021 >

York County & Poquoson: **27%**

For more information on current initiatives and program updates, please see **The Virginia Roadmap to End Hunger 2021** publication [\[link\]](#).

COMMUNITY RESOURCES

Contributions from our partners in the community are vital to the support we are provide to the citizens of York and Poquoson.

The Bargain Box, operated by The York County Volunteer's Association, awarded our agency a grant of \$2,500, which we were able to use to support thirteen families with various furnishing needs – everything from mattresses to dishes. The Kiwanis Club of Williamsburg donated Water County and Busch Gardens Park passes to the agency; these passes were distributed to families with children who needed a reason to smile. We proudly support the Kiwanis Mission of putting smiles on children's faces. Through the support of St. Luke's United Methodist Church and the Newport News Shipyard, we were able to support several families with school supplies for the upcoming year. Our partners at St. Luke's United Methodist provided Walmart gift cards that were distributed to students so they could enjoy shopping for back to school clothing they needed. With the help of our community partners, we are able to extend support to our community, beyond the parameters of our benefits and services programs. Our agency takes pride in being a conduit of support to our citizens and plans to continue to identify community resources and nurture the community relationships that have been established.

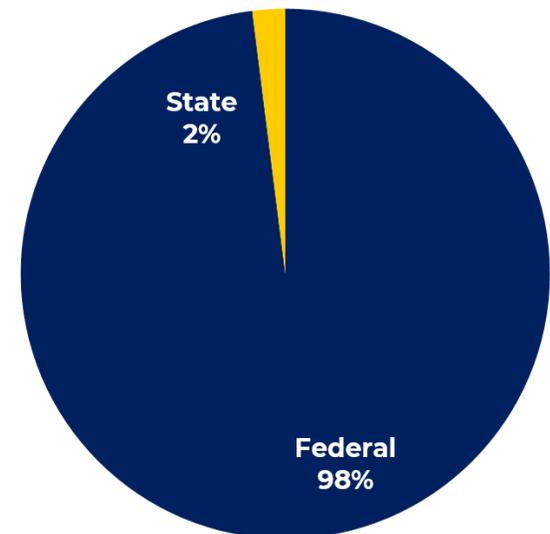
BUDGET BREAKDOWN

Federal, State & Local DSS Program Expenditure	Federal/State	Local	Total
Total	\$82,560,349	\$2,050,298	\$84,610,647
Medicaid	\$66,911,795	\$0	\$66,911,795
Supplemental Nutrition Assistance Program	\$9,831,514	\$0	\$9,831,514
Administrative Costs - Staff & Operations	\$3,389,943	\$1,956,862	\$5,346,805
Family Access to Medical Insurance Security	\$1,090,503	\$0	\$1,090,503
Child Care Subsidy	\$538,410	\$0	\$538,410
Energy Assistance	\$300,246	\$0	\$300,246
Title IV-E Adoption Subsidy	\$135,431	\$0	\$135,431
Auxiliary Grants	\$102,941	\$25,735	\$128,676
Temporary Assistance for Needy Families	\$60,113	\$11,027	\$71,140
Virginia Initiative for Education and Work	\$56,993	\$10,954	\$67,947
State Adoption Subsidy and Special Needs	\$57,884	\$0	\$57,884
Adult Services	\$39,009	\$9,752	\$48,761
Promoting Safe and Stable Families	\$24,814	\$4,552	\$29,365
Title IV-E Foster Care	\$7,893	\$18,900	\$26,793
General Relief	\$7,403	\$4,441	\$11,844
Adult Protective Services- COVID-19 Relief	\$11,118	\$0	\$11,118
Adult Protective Services	\$8,224	\$1,509	\$9,733
Chafee Independent Living COVID	\$9,192	\$0	\$9,192
Unspecified	\$0	\$5,642	\$5,642

BUDGET BREAKDOWN

Federal, State & Local DSS Program Expenditure	Federal/State	Local	Total
Family Preservation and Support (SSBG)	\$4,762	\$873	\$5,635
Refugee Resettlement	\$5,343	\$0	\$5,343
Fostering Futures IV-E Foster Care	\$5,145	\$0	\$5,145
Chafee – Education and Training Vouchers	\$4,340	\$0	\$4,340
Independent Living Program - Basic Allocation	\$2,472	\$0	\$2,472
Chafee Education & Training Vouchers	\$1,750	\$0	\$1,750
Promoting Safe and Stable Families-COVID	\$1,604	\$0	\$1,604
Respite Care for Foster Families	\$500	\$0	\$500
Child Welfare Substance Abuse & Supplemental Services	\$279	\$51	\$330
TANF - Manual Checks	(\$742)	\$0	(\$742)

NOTE > The total expenditures for Medicaid and FAMIS have not been posted. The amounts shown in this report are from estimates made based on a projection of the expenditures reported through March 2022.



AGENCY NOTABLES



Congratulations to Lisa Bullock and Sara Mills!

Pictured Left to Right: Robert Kudley, Fire and Life Safety; Myriah Denson, Revenue; Sara Mills, Social Services; Elizabeth Mertz-Guinn, Public Works; Reginald Rivera, Fire and Life Safety; Michelle Martinez-Justiniano, Community Services; Lisa Bullock, Social Services; Lydia Blanco, Human Resources; Heather Schott, County Administration; Erika Alderman, IT; Janet Dudley, Purchasing. Not Pictured: Claiborn Phillips, IT.

York County partners with Virginia Tech and invites selected individuals to attend the annual **Emerging Leaders Academy**. Through this program the selected attendees learn fundamental skills, including leadership communication, leading through change, and personal understanding. For this year's academy, 12 County of York employees were selected to attend. We are pleased to share that two of those employees work for York-Poquoson Social Services.

Congratulations to Margaret Mack-Yaroch!



Our agency Director, **Margaret Mack-Yaroch** was awarded the **Civilian of the Year Award** at the Salute to Law Enforcement ceremony this summer. Margaret has worked together with YPSO to create an environment that combines the strengths of both agencies to meet the common goal of serving and protecting the members of our communities while meeting each agency's individual needs. This is credited to her unyielding desire to collaborate in order to meet the needs of the clients, the goals and requirements of Social Services, and to assist law enforcement.



AGENCY PROMOTIONS



Lisa Bullock | Lisa was promoted and is now a Self-Sufficiency Specialist II; Lisa joined York-Poquoson DSS seven years ago.

Anderlene Winchester | Andy received a promotion this Spring and is now a Benefit Program Specialist I. Andy began her journey with York-Poquoson DSS approximately three years ago as an Administrative Program Assistant I.

Dolapo Yesufu | Dolapo is now a Family Services Specialist I. Dolapo joined York-Poquoson DSS approximately one and half years ago as a Human Services Assistant.

Eunice Jordan | Eunice was recently promoted to Benefits Program Supervisor; Eunice joined York-Poquoson DSS over eight years ago.

Jennifer Bolden | Jennifer is now the Assistant Director of Social Services – Adult and Children Services. Jennifer ascended the ladder of success as a FSS III, then as a Family Services Supervisor and now as an Assistant Director.

Sara Mills | Sara was promoted to Family Services Specialist III; Sara joined York-Poquoson DSS thirteen years ago.

Stephanie Edwards | Stephanie is now our new Adult Family Services Supervisor; she has been with York-Poquoson DSS for just over a decade.

Claire Friedmann | Claire was recently promoted to Family Services Specialist III. In her tenure with YPDSS, she has climbed the career ladder rapidly - from a Family Services Specialist I to a Family Services Specialist II and now to her current position as a FSS III.

Tedra Collins | Tedra was promoted to Administrative Services Manager earlier this year; Tedra brings seventeen years of experience in the Administrative Services field to her new position.

For more detailed information on these exceptional staff members, visit the [Staff Promotions](#) page on the YPDSS website.



AWARDS FOR SERVICE



As an agency, we collectively have **734** years
of **Local DSS experience!**

For FY2022, we would like to recognize those valued team members
who are celebrating a milestone anniversary with
York-Poquoson Social Services.

20 YEARS

Sandra Konrad

15 YEARS

Robin DeLorge
Barbara Jenkins

10 YEARS

Jennifer Bolden
Stephanie Edwards
Ernestine Small

5 YEARS

Ella Chambers
Kalida McGlothlin

DR. AVULA' S VISIT

Dr. Danny TK Avula was appointed as the Commissioner of the Virginia Department of Social Services in February 2022 by Governor Glenn Youngkin. Dr. Avula is the former health director of the Richmond City and Henrico County Health departments, where he served for nearly 13 years.

York-Poquoson Department of Social Services welcomed Dr. Danny Avula as a special visitor March of 2022 - in honor of Social Services Awareness Month.

He visited and attended a “meet and greet” at the local office as one of his first field visits. Dr. Avula had a chance to meet the team and thank the unsung heroes for all they do to serve the families in our community.

The Commissioner received a lot of positive comments and feedback for the good work being done by YPDSS and shared what his office is doing to support their efforts. **As one of the higher performing agencies in the State, York County was specially selected for this personal visit.**



“YOU ARE NOT OBLIGATED TO DRINK WATER, BUT YOU CAN'T LIVE WITHOUT IT. LIKEWISE, YOU ARE NOT OBLIGATED TO HELP ANYONE, BUT A TRUE HUMAN CAN NEVER LIVE WITHOUT HELPING SOMEONE IN NEED.”

- ABHIJIT NASKAR

(L to R) Burnette Hendricks, Assistant Director – Benefits, Margaret Mack-Yaroch, Director, Dr. Danny Avula, VA DSS Commissioner, Jennifer Bolden, Assistant Director - Services

2022 Organizational Chart

York County Board of Supervisors
Poquoson City Council

Advisory Board

Board

Director

Admin. Analyst
CSA Coordinator
Training Specialist

Assistant Director (Services)

Assistant Director (Benefit)

Admin. Services
Manager

Child Welfare
Supervisor

Child Welfare
Supervisor

Adult Services
Supervisor

Benefit
Programs
Supervisor

Benefit
Programs
Supervisor

Benefit
Programs
Supervisor

Self
Sufficiency
Supervisor

IT
Support

Family Services
Specialists

Family Services
Specialists

Family Services
Specialists

Benefit Programs
Specialists

Benefit
Programs
Specialists

Benefit
Programs
Specialists

Self-Suf Spec II
Self-Suf Spec II
self-suf Spec II

Adm. Prg.
Asst. I

ADM Support

FSS III
FSS III
FSS II
FSS I
FSS I
FSS I

FSS III
FSS II
FSS II
FSS I
FSS I
Adm. Prg Asst

FSS III
FSS II
FSS II
FSS I
FSS I
HSAII

BPSIII
BPSIII
BPSIII
BPS III
Adm Prg Asst I
Adm Prg Asst I
Adm Prg Asst I

BPSIII
BPSIII
BPS III
BPS III
BPSII

Fraud Investigator
II
BPSIII
BPSIII
BPSIII
BPSII
BPS I

Intake Services
FSSI
FSSI
HSA II
PT Comm Svcs.
Volunteer Coord.

Adm Coord I
Adm Coord I-
Adm Prg Asst I
Adm Prg Asst I
Adm Prg Asst I

York-Poquoson Social Services

301 Goodwin Neck Road, 2nd floor

Yorktown, VA 23692



***“We are not put on this earth for ourselves,
but are placed here for each other.***

***If you are there always for others, then in time of need,
someone will be there for you.”***

- Jeff Warner



For more information, please visit our website >

<https://www.yorkcounty.gov/socialservices.gov>